



Help Agents Say the Right Thing on Every Single Call

Balto shows agents the best things to say, automatically scores 100% of calls, and alerts managers for coaching moments in real-time.



4.7 stars on G2 from
90+ Reviews

Why Our Customers Choose Balto?



185 Million

Delivered Real-Time
Recommendations



40+

Softphone
Integrations



100+ Million

Calls Guided in
Real-Time

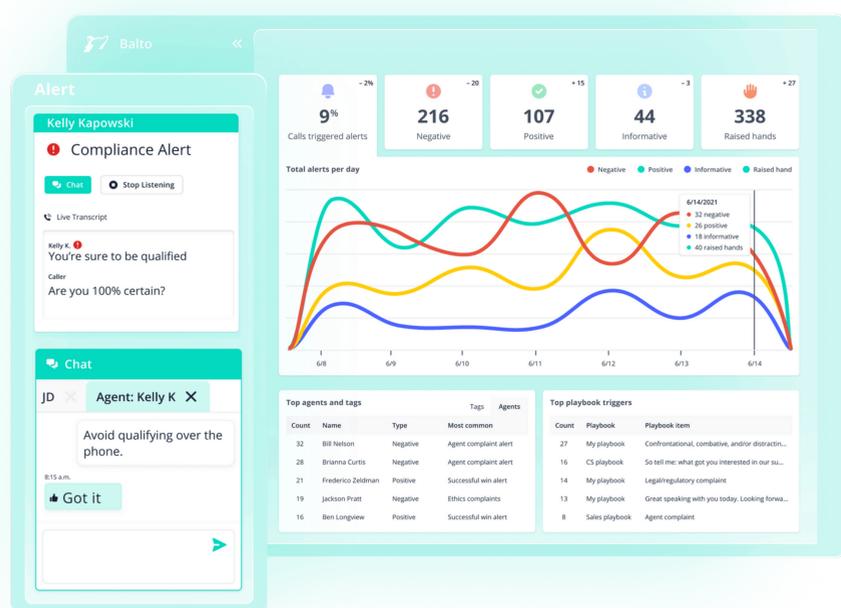
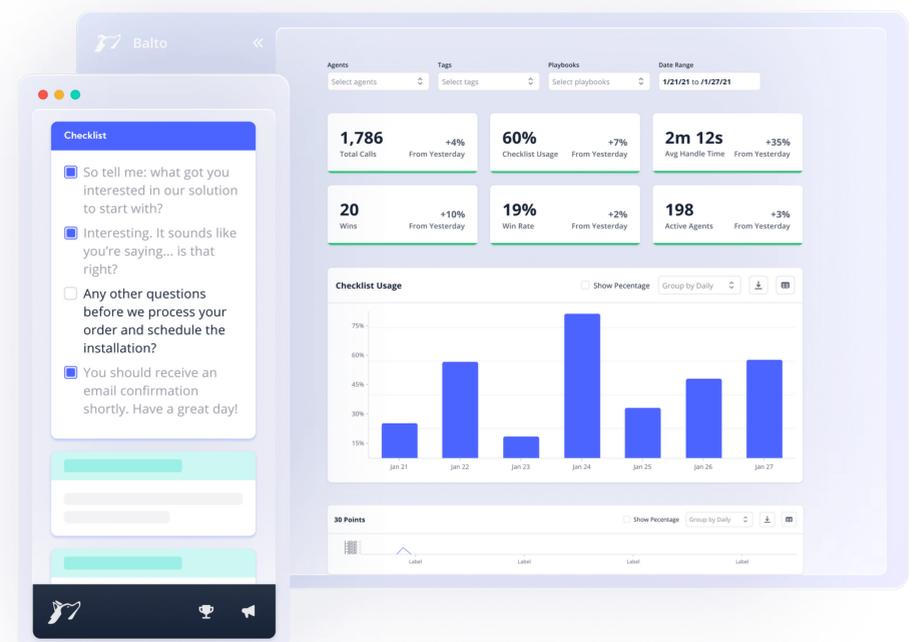


Three Products, One Goal: Excellent Conversations

Real-Time Guidance

Guide Every Agent, Live on the Call

Balto guides agents to say the right thing, live on every call. Increase conversion rates, deliver exceptional service and stay compliant with Real-Time Guidance.



Real-Time Coaching

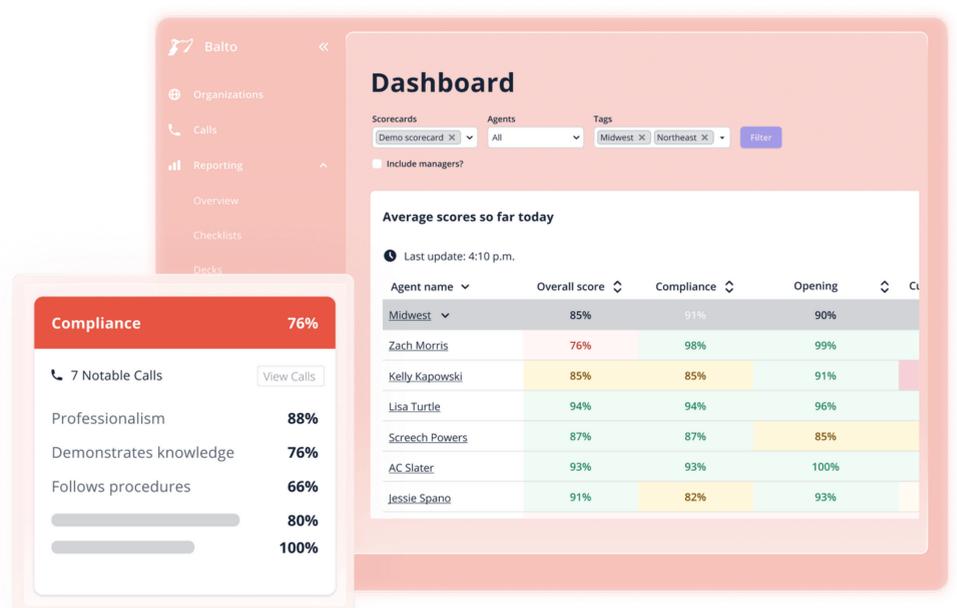
Coach the Right Calls, in Real-Time

Balto listens to calls and automatically alerts managers for coaching opportunities. Drive immediate agent improvement by coaching the right calls in real-time.

Real-Time QA

Goodbye, Random Sampling. Hello, Real-Time QA.

Balto automatically scores 100% of calls so you can focus on improving conversations - not on scoring them.



See all features at balto.ai